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## Professional History

### University Systems Librarian October, 2008 – Present

*Office of Library Services*

*Central Office, City University of New York*

- As a part of a team of three Systems Librarians provide application support for all CUNY-wide central library systems including Ex Libris Aleph Integrated Library System (ILS), serving 21 CUNY Campuses. Duties include:
  - Process and batchload MARC records for Electronic Books into ILS
  - Troubleshoot ILS system problems
  - Execute, modify, and distribute ILS and Link Resolver usage reports
  - Troubleshoot and enhance ILS Web OPAC
  - Provide technical support for CUNY-wide Link Resolver (Ex Libris SFX)
  - Create custom targets in SFX as needed
  - Work with CUNY IS department to ensure library servers have proper backup, restart procedures, regular service pack updates, and regular file maintenance
  - Liaison with CUNY IS department to solve network and hardware problems with library application servers
  - Create technical documentation about library services and systems for use by central office systems staff and campus library end-users
- Represent Library Services at CUNY-wide Library Committees to update librarians on technical developments with central library systems
- Provide technical support and troubleshooting for CUNY-wide electronic resource subscriptions including hosted federated search tool (Ebsco Integrated Search)
- Coordinate CUNY-wide ILLiad (Inter-library Loan) software implementation project
- Provide technical, data processing, and web development support for hosted CUNY Institutional Repository (DSpace)
- Train new Library Services systems staff members
- Conduct individual orientations of campus library technical support personnel
- Conduct training seminars for campus librarians

### Web Developer (Consultant) November 2008 - January 2010

*Metropolitan Library Council of New York*

- Interface customization for Omeka-powered web exhibition [<http://nycdigital.org>]
- Custom Omeka plug-in development

**Systems Librarian** March 2006 – October 2008

*Mina Rees Library,  
The Graduate Center, City University of New York*

- Manage library web, database, and proxy servers
- Design, manage, and maintain library website
- Provide technical support for all library web services
- Provide technical training to library staff
- Provide technical support for library digital projects including Digital Murray Hill [<http://murrayhill.gc.cuny.edu/>]
- Create and maintain technical documentation for library services
- Deploy, manage, and troubleshoot campus ILS clients
- Provide desktop computing support for library staff
- Work closely with campus Information Technology Department to manage, troubleshoot, and deploy library computing services
- Represent the library at campus information technology meetings
- Represent the library on various university-wide technical library committees
- Staff the library reference desk as needed

**Head of Digital Services** September 2003 – March 2006

*Rutgers-Newark School of Law Library*

- Supervise and execute all library digital projects
- Supervise part-time workers and interns participating in library digital projects
- Head of library web committee
- Manage and design library website
- Manage library web and database servers
- Identify grant opportunities and co-author grant proposals to fund library digital initiatives
- Supervise the digitization of materials and metadata creation for the New Jersey Digital Legal Library [<http://njlegallib.rutgers.edu/>]
- Develop and teach workshops on software and other technical topics
- Provide technical training to library staff and law faculty
- Provide technical and research support for law faculty
- Liaison with Law School Office of Information Technology

**Graduate Assistant** January 2001 – August 2003

*Graduate School of Library and Information Science,  
University of Illinois at Urbana-Champaign*

- Teaching Assistant for graduate level courses in Document and Data Processing
- Technical coordinator for Electronic Publishing Research Group – maintain group website, provide general technical support for members
- Provide technical support for distance learners, on-campus students, and faculty
- Teach workshops on basic computer skills and applications to M.I.L.S. students
- Process archival materials and create and update archival finding aids

## Education

*University of Illinois at Urbana-Champaign*

- Master's of Science in Library and Information Science-August 2002
- Bachelor of Arts in Economics-August 1998

## Technical Skills

- Integrated Library Systems: Ex Libris Aleph, Innovative Interfaces Millennium
- Programming Languages: Javascript, PHP, Perl, Python, XSLT
- Operating Systems: UNIX, Mac OS X, Windows
- Web Servers: Apache, IIS
- Web Standards: CSS, HTML, XHTML, XML, RSS
- Content Management Systems: Drupal, Wordpress
- Digital Object Management Systems: ContentDM, Dspace, Omeka
- Desktop Applications: Adobe Photoshop, Macromedia Dreamweaver, Microsoft Office Applications, Oxygen XML Editor
- Databases: Access, MySQL, Oracle, SQL Server
- Link Resolvers: Ex Libris SFX
- Document Delivery Systems: OCLC ILLiad

## Publications

- Kucsma, J., Reiss, K. & Sidman, A. "*Using Omeka to Build Digital Collections: The METRO Case Study*". (2010). To be published in Dlib Magazine. 16(3/4). Online.
- Reiss, K. "*SRU, Open Data and the Future of Metasearch*". (2007). Internet Reference Services Quarterly, Volume: 12 Issue: 3/4, pp. 369-386.

## Presentations (Invited)

- *Doing More with Less: Mash Your Way to Productivity*. Presented at the Special Libraries Association Technology Panel, New York, NY. 1/21/10
- *Digital Murray Hill*. Presented at the Mid-Atlantic Regional Archives Conference, Jersey City, NJ. 10/31/2009. With Angela Sidman.
- *The Mobile Web: Are Library Services Ready?* Presented at the Library Association of the City University of New York Emerging Technologies Committee Meeting, New York, NY. 10/5/2009.
- *Dspace at CUNY*. Poster presented at the National Institute for Technology in Liberal Education Information Services Camp, Northampton, MA. 6/4/2009.
- *XML for Catalogers in 2009: Emerging Tools, Technologies, and Trends*. American Jewish Libraries-New York Metropolitan Area 2009 Cataloging Workshop, New York, NY. 4/22/09.

- *Murray Hill Mashup*. Metropolitan Library Council Digitization Special Interest Group, New York, NY. March 19, 2009.
- *Web 2.0 for Libraries*. New Jersey Law Librarians Association Monthly Meeting. Roseland, New Jersey, November 14<sup>th</sup>, 2007.
- *Literate Documentation for XML*. Digital Humanities 2007. Urbana-Champaign, Illinois. June 6<sup>th</sup>, 2007. Poster Presentation.  
<http://www.digitalhumanities.org/dh2007/abstracts/xhtml.xq?id=208>
- *Building Digital Libraries*. American Association of Law Libraries Annual Meeting. St. Louis, Missouri. July 10<sup>th</sup>, 2006. With Eric Gilson and John Joergensen.
- *What is RSS?* Law Library Association of Greater New York Monthly Meeting. New York, New York. March 7<sup>th</sup>, 2006.
- *Introduction to RSS*. New Jersey Law Librarians Association Monthly Meeting. Newark, Jersey October 18<sup>th</sup>, 2005.
- *A REST-ful Web Services Approach to Library Federated Searching using SRU*. CALI Conference on Law School Computing. Chicago, Illinois, June 9-11<sup>th</sup> 2005.
- *Document Delivery Formats for the Web and Legal Digital Collections*. CALI Conference on Law School Computing. Seattle, Washington. June 17-19<sup>th</sup> 2004 – Panel Presentation.

## Professional Activities

- Co-Convener Metro New York Library Council - Library 2.0 Special Interest Group, 2007 – Present [[http://www.metro.org/collaborate/index.php/Library\\_2.0](http://www.metro.org/collaborate/index.php/Library_2.0)]
- Co-coordinator Library Association of CUNY Librarians Emerging Technologies Committee, 2009 – Present [<http://www.lacuny.org/committees-and-roundtables/committees/emerging-technologies>]
- Project Information Delivery Services (IDS) Mentor, 2009 – Present [<http://idsproject.org/>]
  - Provide ILLiad set-up and support for New York City Area Project IDS Member Libraries
  - Also serve on Project IDS Technology Advisor Group (TAG)
- New Jersey Law Librarians Association (NJLLA) Member, 2003-2006
  - Program Committee, 2005-2006
  - Technology Committee, 2005-2006

## Honors/Awards

*2004 Beta Phi Mu, National Honor Society of Library and Information Science*  
*2003 Information Systems/Technology Award, Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign*

*Professional References available upon request*